



GOVERNING BOARD

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Thurston County District Three

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Mason County District Three

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Thurston County District One

NOTIFICATION OF INTEREST CONSULTATION SERVICES FOR IPA AND NCQA ACCREDITATION

Thurston-Mason Behavioral Health Organization (BHO) is seeking interested parties in responding to a possible Request for Proposal (RFP) for a firm to design, lead, and support the implementation of a new Independent Practice Association (IPA), as well as provide consultation, oversight, and documentation support for National Compliance and Quality Assurance (NCQA) Managed Behavioral Health Organization (MBHO) accreditation.

Responding to a Notification of Interest (NOI) indicates that you are interested in providing the service and open to responding to a RFP if necessary. It does not however bind either Thurston-Mason BHO or you to any contractual obligations.

The number of response to the NOI will determine if the BHO will release a RFP for this service. In the event that only one firm indicates an interest in providing this service, Thurston-Mason BHO reserves the right to negotiate directly with that firm or seek additional bids for these services.

Minimum Qualifications

- At least five years' experience consulting with managed behavioral health organizations
- Knowledge of developing an infrastructure for a behavioral health focused Independent Practice Association
- Ability to collaborate and communicate with multiple local government departments, including providing presentations to elected officials
- Demonstrated knowledge of NCQA requirements

Example of Contract Requirements

- Managed Care Organization (MCO) outreach and engagement
- Gap Analysis and proposed solutions
- Legislative outreach and engagement
- Complete crosswalk of MCO contract requirements and BHO capabilities
- Draft memorandums of understanding (MOU) with MCOs.
- BHO Operation planning/delegation preparation
- Define regulatory and external business requirements
- Remediation process to achieve readiness
- Network contracting process
- Data and performance metrics
- Network data use agreement
- Contract management (risk management, quality/performance and monitoring, technology, data etc.) infrastructure
- NCQA gap analysis and policy development

NOI Response Information

If you are interested in this opportunity, please send an email to Kristy Lysell at Kristy.lysell@tmbho.org by no later than **October 8, 2018 at 3:00PM**. Directions for email:

Please put **"Response to NOI"** in the subject line. Include in the email:

- Name of Firm/Company
- Contact First and Last Name
- Phone Number
- Email Address
- A list of experience that meets the minimum qualifications listed above