



PUBLIC RECORDS REQUEST GUIDELINES FOR THE PUBLIC

412 Lilly Road NE Olympia, WA 98506-5132
360-867-2602 or FAX 360-867-2561

Public Records Request Policy

Thurston-Mason Behavioral Health Organization LLC (TMBHO) will comply with RCW 42.56, the Public Records Act, as it relates to the disclosure of public records. The intent of the law is to provide the public with full access to information concerning the conduct of TMBHO at all levels of operation, while being mindful of privacy rights of individuals and the desirability of the efficient administration of a government entity.

Location of Public Records

Current records are located at the TMBHO location. Historical records and tapes may be archived and located offsite at the Thurston County Records Center. If the requested records are archived, the requester will be notified when the files have been recovered from the Records Center and are ready for reviewing.

How to Make a Public Records Request

To request access to public records of TMBHO, or to seek assistance in making a request, the following procedures shall be followed:

1. All public records requests must be directed to TMBHO's Public Records Coordinator.
 - a. If a request is made to any other person, the request is not subject to the strict timelines provided in the Public Records Act. It is the duty of the requester to submit the request to the appropriate TMBHO staff person.
2. The TMBHO encourages that all requests be made in writing. A Request Form is available at all TMBHO agencies and on the TMBHO's website. Requesters should include the following information:
 - a. Name and address of requester;
 - b. Date of the request;
 - c. Other contact information, including telephone number and email address;
 - d. A detailed description of the public record being requested;
 - e. Whether the requester wants copies, or wants to inspect the requested public records;
 - f. The address where copies are to be mailed, if copies are requested; and,
 - g. A statement regarding whether any list of individuals contained in a record is being requested for a commercial purpose.
3. In-person requests must be made during the normal business hours of 8:00AM – 5:00PM at the Thurston-Mason Behavioral Health Organization LLC Building located at 412 Lilly

Road NE, Olympia, Washington; or directed to the TMBHO Public Records Officer addressed below:

TMBHO Public Records Officer
412 Lilly Rd NE
Olympia, WA 98506-5132

Email requests will only be accepted at the following TMBHO email address:

Publicrecords@tmbho.org

Oral requests shall be confirmed in writing as part of the TMBHO's initial five- day response. Any such requests must be made during the Department's normal business hours.

Costs for Public Records - All Fees Are Subject To Change at Any Time without Notice

- Fifteen cents (15¢) per page for standard, (8½ x 11), black and white copies
- Ten cents (10¢) per page for scanned documents
- Actual postage and shipping costs, including the cost of required containers
- Actual staff time for custom electronic records
- No fee for inspecting public records
- No fee for locating public records and making them available for copying

Additionally, the Department may:

- Provide copies in installments;
- Require advance payment before providing any installments;
- Require a deposit for requests that are copied by a commercial vendor based on the estimated cost before copying;
- Waive copy charges for records requests valued at five dollars or less, and
- Charge less than the posted fee.